WINDOW FILM

care instructions

As with all products containing an adhesive system, drying time is necessary for the achievement of a proper bond to the window. During this process, some changes may be observed. So that you will understand these changes, we would like to note some of them for you. They are normal and should be expected to occur.

INSTALLATION POINTS TO BE AWARE OF

- Do not wash your windows on the application side for 30 days. This is to ensure enough time for the bonding period (usually 30 to 60 days depending on film type and thickness).

- The installation can look hazy or cloudy for a few days. Do not be alarmed. Optical clarity will be restored after the first few days of bonding.

- All water bubbles will dry out but a few small particles or points may be apparent when dry. These points, generally seen from the outside, are very tiny and are inherent in the use of an open-air environment installed product. (See chart to the right for typical cure times)

- The slight border around the edge is an installation requirement and must be there to allow for proper drying of the film and to prevent small dust particles from siphoning back under the film. It may be more or less visible depending on your frame and the film type installed.

MAINTENANCE

The following are washing and maintenance instructions for all your custom printed window films. Post these instructions where employees and/or maintenance personnel can read them since failure to follow them will irrevocably void your warranty.

DO NOT CLEAN UNTIL THIRTY (30) DAYS AFTER THE INSTALLATION DATE.

CAUTION: DO NOT USE AMMONIA OR VINEGAR OR ANY PRODUCTS CONTAINING AMMONIA OR VINEGAR TO CLEAN THE FILM. Some paper towels are coarse enough to scratch the film. Repeated use of improper cleaning implements and/or solutions will damage the appearance of the film.

GENERAL GUIDELINES

DO NOT USE ANY ADHESIVE TAPE, LABELS OR SIGNAGE ON THE SURFACES TO WHICH THE FILM HAS BEEN APPLIED.

Under reasonable weather conditions, the film will dry flat with no blisters within 30 days when viewed under normal viewing conditions. Normal viewing conditions are viewing treated windows from a distance of ten feet from the room side, at angles of up to 45 degrees, looking at a clear or uniformly overcast sky. Since a particle-free application is possible only under sterile conditions, there may be small amounts of dust or grit caught between the film and glass.

Please be advised that there may be a small amount of water left behind, particularly with the thicker films. Please be patient. Within approximately 60-90 days, this water will diffuse out through the film. However, in the event that you see larger blisters forming within 24 hours after the installation, please call your installation company immediately.

<table>
<thead>
<tr>
<th>FILM IN MILS</th>
<th>FILM IN MICRONS</th>
<th>CURE TIME</th>
</tr>
</thead>
<tbody>
<tr>
<td>Up to 4</td>
<td>Up to 100</td>
<td>30 Days</td>
</tr>
<tr>
<td>4 to 8</td>
<td>100 to 200</td>
<td>60 Days</td>
</tr>
<tr>
<td>8 to 12</td>
<td>200 to 300</td>
<td>90 Days</td>
</tr>
<tr>
<td>Over 12 but not more than 17</td>
<td>Over 300 but not more than 425</td>
<td>140 Days</td>
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</tbody>
</table>

CLEANING YOUR WINDOW FILM

You may use any non-abrasive window cleaning method as well as any ammonia based solution (Windex™ or Glass Plus™). A soft cloth or squeegee is the advised method.

The following is not recommended or warranted:
Bristle brushes, paper towels, newspaper, scotch tape, or suction cups

For help on specific questions please contact us at (800) 479-6292 or customercare@climatepro.com